

BHMI

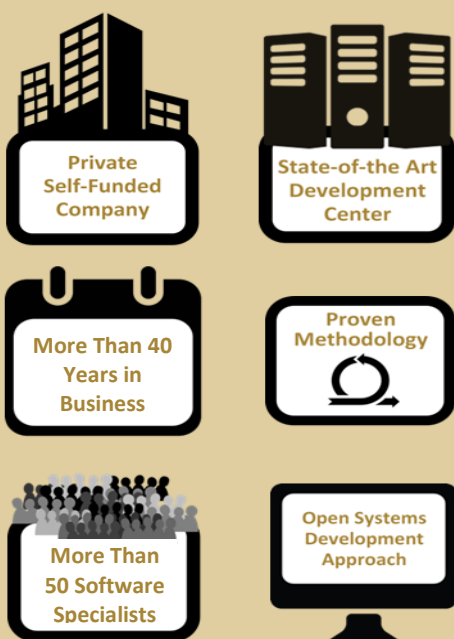
Experienced and Proven Creators of Software for the Speed of Now



Company Overview

BHMI is a global provider of enterprise software for the payments industry, specializing in back-office, post-authorization processing. The company is best known as the creator of the Concourse Financial Software Suite® which enables banks, processors, and payment service providers to modernize legacy back-office systems, improve operational efficiency, and transform payments data into actionable insights. With a focus on reliability, configurability, and long-term partnership, BHMI helps clients turn the payments back office into a strategic platform for growth, transparency, and trust.

BHMI At A Glance



The BHMI Difference

Corporate Stability

For more than four decades, BHMI has been creating and supporting software applications that are continuously available, highly scalable, and undeniably reliable.

Proven Reputation

BHMI clients have one thing in common, they trust BHMI to develop software that ensures the successful operation of their businesses.

Focused Product Direction

BHMI has focused its product development efforts on creating the most robust, reliable, and flexible software suite for the back-office processing of electronic payment transactions.

Experienced Team

BHMI has assembled a highly skilled team of solution architects, software engineers, QA analysts, project managers, technical writers, trainers, and support specialists.

Customer Examples



www.bhmi.com

Concourse Service Offerings

Implementation

BHMI provides a comprehensive set of services to ensure Concourse is successfully implemented.

- ✓ Project Management
- ✓ Project Initiation Workshop
- ✓ Product Solution Document
- ✓ Hardware & Database Configuration Analysis
- ✓ Product Installation
- ✓ Concourse Documentation

Configuration & Customizations

The Concourse Rules Engine supports a wide range of back-office environments through highly configurable business rules. BHMI works closely with clients to tailor Concourse to their specific operational requirements, and for unique needs that extend beyond rules-based configuration, BHMI also offers custom software development services.

Training


BHMI delivers in-depth training for Concourse product modules, offered at BHMI facilities, at client sites, or remotely. Each class combines structured presentations with interactive labs to give participants meaningful, hands-on experience.


Ongoing Support


Built for mission-critical operations, Concourse is supported by BHMI 24 hours a day, 365 days a year. BHMI's knowledgeable support team responds promptly to diagnose issues and resolve them as efficiently as possible, helping ensure uninterrupted operations.


Concourse Financial Software Suite®


BHMI is the creator of one of the world's most flexible and powerful back-office solutions for the electronic payments industry – the Concourse Financial Software Suite®.

 **Concourse – Core™**
Provides the foundational functionality leveraged by all other modules within the Concourse Financial Software Suite.

 **Concourse – Fees & Commissions™**
Assesses and processes fees and commissions based on any combination of transaction data elements.

 **Concourse – Reconciliation™**
Validates equivalencies and identifies discrepancies between one to many transaction data sources.

 **Concourse – Disputes™**
Streamlines the disputes management workflow process from initial claim entry to final resolution.

 **Concourse – Extended Settlement™**
Ensures the accurate and efficient settlement of electronic payment transactions.



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REV 011426